

# VOLO Legal Guide

For Builders, Apartment Associations, and Facility Teams

**Precision. Safety. Elegance. Go. Higher.**

Prepared by Volo Lifts & Elevators

Last updated: 23 February 2026

## What this PDF covers

- A plain-language summary of Volo's website legal pages.
- Key commercial terms relevant to installation, modernization, repair, and AMC services.
- Important warranty, usage, liability, and website-use provisions.
- Primary contact details and website links for quick reference.

Legal page	Main purpose	Suggested audience
Terms & Conditions	Explains service scope, payments, installation conditions, warranty, AMC, liability, and governing law.	Builders, associations, customers, procurement teams
Disclaimer	Clarifies informational use of website content and treatment of third-party links.	Website visitors, leads, research users
Privacy Policy	Describes how enquiry, service, and website data may be collected and handled.	All website visitors and enquiry users

## 1. Terms & Conditions - summary

These points summarize the commercial and operational terms used across Volo services. The website version should always be treated as the authoritative page.

### Scope of services

Passenger lifts, home lifts, goods and freight lifts, modernization, repair, breakdown service, Annual Maintenance Contracts, safety inspections, and accessories. Service availability may vary by site readiness, compliance, approvals, and staffing.

### Quotations and pricing

Quotations are typically valid for 30 days unless noted otherwise. Pricing may change with material and component costs. Any additional civil, electrical, or structural work required at site may be charged separately. Taxes such as GST apply as per law.

### Payments

Payment milestones are defined in the proposal or agreement. Manufacturing starts after the agreed advance is received. Delayed payments can affect dispatch, installation scheduling, or ongoing work.

### Installation conditions

The customer or building owner is expected to provide shaft readiness, power supply, machine room readiness where applicable, safe working conditions, completed civil and structural work, and required statutory approvals.

### Warranty

The standard website wording provides a 12-month warranty from handover or 15 months from dispatch, whichever is earlier, unless a different project-specific warranty is stated. Manufacturing defects are covered; misuse, water ingress, power fluctuation, unauthorized repair, and force majeure events are generally excluded.

### AMC

AMC typically includes preventive maintenance and periodic inspection. Replacement of major parts is chargeable unless expressly included in a comprehensive package. Breakdown support hours depend on the chosen contract plan.

### Liability and law

The website wording limits liability to the contract value and excludes indirect or consequential losses, approval delays, civil delays, and force majeure events. Indian law applies, with Bangalore, Karnataka stated as the jurisdiction.

## 2. Disclaimer - summary

### General information

Website content is provided in good faith for general informational purposes. Volo does not guarantee that every page is complete, exhaustive, or error-free at all times.

### Use at your own discretion

Visitors should verify project-specific, technical, commercial, or compliance details directly with Volo before making purchase or implementation decisions.

### External links

The website may point to third-party sources for convenience. Volo does not control external content and cannot guarantee its continuing availability, accuracy, or suitability.

### Third-party policies

When a user leaves the Volo website, the privacy policies and service terms of other sites may apply.

### Updates

Legal pages may be updated over time, and revised wording is published on the corresponding website page.

## 3. Quick contacts and links

<b>Website</b>	www.vololifts.in
<b>Email</b>	teamvolo@outlook.com
<b>Phone</b>	+91 70196 61105
<b>Recommended legal pages</b>	/legal-hub/, /terms-and-conditions/, /privacy-policy/, /disclaimer/

This PDF is a convenience summary for visitors, builders, and apartment associations. It does not replace the latest website pages, project proposals, or signed agreements.